

# Case study: **CASTEL**

## Modern Workplace and Digitize for the Professional Services



**Company: Castel**

**Sector: Insurance**

**The Scenario – Modern Workplace solution: Digitize, Office 365 and Microsoft Azure**

Castel is a Managing General Agent and incubator for entrepreneurial underwriters wanting their own business. Castel is part of a larger Insurance group and is comprised of 40 users operating from a London office with a handful of users working remotely from Manchester and Europe.

Castel were looking to move to the cloud and outsource their IT Support. Flexible working was also very important to them, with users already using laptops to facilitate remote working.

To facilitate the flexible working environment Castel required the TechQuarters Digitize solution.

### **How TechQuarters helped**

TechQuarters Digitize solution consisted of migrating their emails to Office 365, creating them a simple SharePoint site and migrating their data to a file server in Microsoft Azure. We also supplied them with hardware complete with Windows 10 upgrade to complement their new Modern Workplace.

TechQuarters aided Castel in their office move and set-up all their devices with the latest security software provided by Microsoft's Enterprise Mobility and Security (EMS) and Advanced Threat Protection (ATP).

TechQuarters provide Castel with on-going IT Support along with providing them with proactive recommendations like Multi-Factor Authentication (MFA) that ensures Castel's infrastructure is continuously updated.

### **The Results**

Moving to Office 365 and the cloud has given Castel the flexibility and collaborative capabilities they required. Migrating to Azure has not only given them a notable cost-saving over their previous model but also gives them the ability to scale up as they have grown.

TechQuarters helped to successfully move them away from their parent company and on-going IT Support gives them that added peace-of-mind.

Having their domain controller in Azure and EMS also means that rolling out policies across their organisation is a lot more efficient and their data is a lot more secure.

### **What Castel said**

*"TechQuarters provided us with the complete service. They moved us to the cloud, helped with our office move, supplied us with hardware and provide us with great IT Support. We have been working with TechQuarters for some time and continue to benefit from their tech recommendations. Great team. Great service."*

**Mark Birrell – CEO, Castel Underwriting Agencies Ltd.**