



**IT SUPPORT** *with a*  
**FRESH APPROACH**



**TechQuarters**  
The Home of IT Services



**Reliability**



**Solutions**



**Experience**



**Value for Money**

# **NOW** *that is* **REFRESHING!**

**TechQuarters is a team of reliable, no fuss, senior engineers, with customer service running through our blood.**

Our main purpose is to support your systems and users, so you can focus on building your business without day to day, IT hassles. We completely understand, that one minute's downtime, can mean lost business and that's at the forefront of our minds, when we support you.

We are also pioneers of new technologies and use the latest software to troubleshoot user issues and preempt network problems, before they appear or become critical. Coupled with this, whenever we speak to you, our engineers are courteous and never baffle you with techno' speak.

“ *TechQuarters provide an excellent service. Their engineers are prompt, reliable and get the job done. They keep things simple and combined with effective results, I'd recommend working with them.* – Edwin Abl, Managing Director, Talentfeed ”

As a TechQuarters client, we see our relationship as a partnership and we want you to get the benefit out of technology, otherwise there's no point in the investment. We will always discuss essential system upgrades with you (e.g. implementing a proper backup regime) but where you get extra value, is from our experience and advice we can give you on new technology solutions.

**If you succeed, we will and that's our motto.**

# TechQuarters Support Service

- ✔ **Unlimited Calls to the Helpdesk**
- ✔ **Remote Control Support for Your Users & Systems**
- ✔ **Unlimited Callouts to Your Site(s)**
- ✔ **24/7 Proactive Network Monitoring**
- ✔ **Dedicated Account Management**
- ✔ **Technology Solution Advice**
- ✔ **Service Reporting**
- ✔ **Simple Agreement**
- ✔ **All for a Fixed Monthly Fee**

## Other Technologies Services

As a TechQuarter's client, you have access to a broad range of other IT services and preferential project rates.

Other services include; Cloud Computing, Telephony (Voice over IP), Server Installations, VMware Virtualisation, Online Backups, Business Continuity, Internet Communications, Hosting services, Exchange, Sharepoint, Blackberrys, iPhones, Web Development, Databases, Social Media, Search Engine Optimisation, Office Moves and more.